



Certificate of Completion

This is to certify that

John Doe

has successfully completed the course

Professionalism & Management | Communication | Complaints

with a training duration of

20 minutes

and this course was completed on

5 February 2025

Delivery Mode

Online

This document is a record of completion of the e-Learning material and, where applicable, successful completion of any associated summative assessments. It does not constitute certification or a formal qualification.