



Certificate of Completion

This is to certify that

John Doe

has successfully completed the course

Complaints course for Dental Practice

with a training duration of

30 minutes

and this course was completed on

30 January 2025

Delivery Mode

Online

This document is a record of completion of the e-Learning material and, where applicable, successful completion of any associated summative assessments. It does not constitute certification or a formal qualification.